

Following the successful mold remediation and testing procedure in the ground floor of the terminal building, the reconstruction of the Princess Juliana International Airport (SXM) has now officially commenced. Both projects are part of the Package One - Temporary Operations.

It will be recalled that the airport facilities sustained severe damages at the hands of hurricanes Irma and Maria in September, 2017. Commercial operations were restored on October



*Image 1: The omega profiles installation on the roof of the terminal building, Phase 2 project.*

*Image 2: Ongoing works at the Package 1 - Temporary Operations terminal building.*



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## PHASE ONE RECONSTRUCTION WORKS BEGIN AT SXM AIRPORT TERMINAL BUILDING

10, 2017, a little over a month after the storms forced the closure of the facilities. The Radar and Automation system of the Air Traffic Control (ATC) tower were also damaged and are expected to be fully operational again before the start of the high traffic season.

Commodore N.V. has been awarded the reconstruction contract after the procedural procurement process was completed. The construction company will only be responsible for completing the build-out for Package One - Temporary Operations, which consists of partial works on the ground floor of the terminal building. Specifically, this will include the build-out of temporary check-in counters, immigration and emigration booths, offices, installation of security equipment, CCTV and reinstating the inbound/outbound baggage conveyor belts.

Project Manager, Rob Normaan, said the contract also calls for the installation of the air-conditioning systems, sprinkler and fire alarm system, reception area, IT systems, seating and provisions

for the retail and Food and Beverage related concessions.

According to the Managing Board of SXM Airport, made up of CFO and Acting CEO, Ravi Daryanani and COO, Michel Hyman, the updated timeline for the completion of the Package One - Temporary Operations project is now December, 2018. After the temporary operations become fully functional in the Terminal Building, the arrival and departure pavilions will be dismantled. The completion of the project is expected to coincide with the beginning of the high tourist season.

Also, the omega profiles were seen being hoisted onto the roof of the terminal building weeks ahead of the installation. The omega profiles are the frames on which the roof panels will be installed. Phase 2 of the roof works of the SXM Airport started in July 2018. The bull noses and soffits are being replaced. Ballast Nedam is the main contractor of the roof repairs. Phase 2 of the roof works is slated to be completed between the end of the year and the beginning of January.

## SXM AIRPORT HONORS THREE AT FIRST-EVER "SECURITY DAY"

Three employees of the Princess Juliana International Airport (SXM) were honored with awards for their heroic efforts at the first-ever Security Day celebration held on Sunday, October 14, 2018. Andrew Rombley, Clyde Boasman and Jubert Spanner were the honorees of the event. Honoree, Clyde Boasman was absent for the celebration and would later receive his award. The ceremony was also addressed by the Safety and Security Inspector of the St. Maarten Civil Aviation Authority, Raymond Jacobs.

Speaking at the ceremony, Michel Hyman, COO of the airport noted that "All over the world, airport security has become priority number one, especially in the aftermath of 9-11 and continuing threats of international terrorism." He said this crucial aspect of the aviation industry is usually handled directly by government agencies, however, in the case of St. Maarten, "airport security is not executed by any government body." "This important function was officially delegated to the Princess Juliana International Airport operating company, PJIAE N.V. on October 14, 1977 as indicated in the Publicatie Blad 1978," Hyman explained, adding: "That is why October 14th, has been chosen as Security Day, to celebrate and honor all our security personnel who have been doing a tremendous job in ensuring the safety of the hundreds of thousands of



Mr. Jubert Spanner (L) and Mr. Andrew Rombley (R) present their awards with Mr. Michel Hyman, COO, SXM Airport. Clyde Boasman, the third honoree is not in photo.

passengers, airline staff and others that make use of our airport facilities on a daily basis, all year round." He said he considers it "a big vote of confidence in PJIAE N.V. that the St. Maarten government would charge it with such a great responsibility."

"Safety and Security have always been priority number one for us, and the performance of our security personnel has shown that this is not just a slogan. We live by it. We train for it. We abide by it. We invest heavily in it," he told the gathering. Stating that he was "mighty proud" of the Security personnel at the airport, Hyman added: "Not only are you

the backbone of our operations here at the airport, you have also demonstrated that you are top-notch professionals in your field. I salute you today on this auspicious occasion and wish you abundant blessings and God's guidance as you continue to make the Princess Juliana International Airport one of the safest airports in the world."

Security Day will be observed from now on as an annual event at SXM Airport.



(L-R) Michael Cleaver, CEO of WINAIR, Mathieu Audigier, Publisher Les Editions Ante Insulae, Helena de Bekker, Marketing & Media Manager of WINAIR and Mathias Rodraps, Creative Director Les Editions Ante Insulae

## WINAIR INFLIGHT MAGAZINE TO RECEIVE MAKE-OVER

After careful consideration and extensive negotiations WINAIR has reached an agreement with publishing company Les Editions Ante Insulae to create a new and improved inflight magazine.

The magazine will not only provide essential information with regards to WINAIR and Caribsky, but will feature exclusive interviews and interesting articles focused on tourism, culture, art, nature, wellness and so much more! And it will be bilingual; in English and French.

The magazine will also have online and social

media presence to provide customers with interesting, helpful and fun information about WINAIR, Caribsky and WINAIR's destinations. The first edition is expected to be distributed December 15, 2018.

"WINAIR is excited to work with Les Editions Ante Insulae to take our inflight magazine to the next level. We are positive that customers will love to read this new magazine on our flights and at home, but will also consider it a must follow on social media" states Helena de Bekker, Marketing and Media Manager WINAIR.



Bas Schütze, General Manager, Goddard Catering

There's a new chef in charge. Bas Schütze started to work for Goddard Catering Group on September 30, 2018 as the new General Manager. He was born in Holland and after graduation he moved to Curacao where he spent 9 years, including working for Goddard Catering Group Curacao for 5 years.

On October 21st, 2014, he, along with his family moved to St. Maarten where he joined he joined the Goddard Catering Group St. Maarten team as production manager. He took over as General Manager from Mr. Peter Cox who retired after a dedicated service of 53 years.

Goddard Catering Group is the sole provider of in-flight catering on the island and our goal is to expand the scope of business activities," Schütze said.

"We try to implement the Caribbean influence in our foods for the travelers, offering menu listings which include coconut rice and plantain, mash pumpkin puree, coconut chicken stew and other

## BAS SCHÜTZE IS THE NEW GENERAL MANAGER OF GODDARD CATERING GROUP

typical Caribbean ingredients."

The focus on safety in our operational procedure guarantees a high-level of food safety at the company," said Schütze, who added that every food item that is prepared is monitored with attention being paid to temperature control and because of that, the company has been able to fulfill the expectations and the high standards required by General Aviation and Corporate Jet at SXM Airport.

The company also works with Air France, Air Caraïbes, Delta Airlines, United Airlines, Jet Blue, NetJets, Air Culinaire and KLM. The Princess Juliana International Airport (SXM) also partnered with Goddard Catering Group for its first Healthfast Breakfast program.

The company wants to continue to expand into events and a grab and go business approach. Schütze used the opportunity to thank former General Manager Peter Cox for his services. He added that Goddard Catering Group has a lot of experience in Airline catering, Events and Ground handling, with a total of 24 units across the Caribbean and Latin America. For added information on Goddard food catering visit the website of [www.gcg-Catering.com](http://www.gcg-Catering.com).



## AMERICAN GOES CASHLESS AT SXM AIRPORT

American Airlines has announced that effective November 12, 2018, it will be going cashless at SXM Airport. Passengers will be required to use a credit to make any transactions at the airport, including purchasing tickets and paying for checked baggage.

"American has transitioned to a cashless airport environment at many locations around the world, allowing our team members to assist our customers in a faster and more efficient manner," said Oliver Bojos, Country Director for the Dominican Republic, Haiti, Bermuda and St. Maarten. "Cashless transactions reduce the complexity of work for our agents who will no longer have to worry about finding exact change or closing out a cash drawer at the end of the day. This is positive news for our customers and for our team members at the airport."

American currently offers nonstop service to St. Maarten from its hub at Miami International Airport (MIA), Charlotte International Airport (CLT). The Philadelphia International Airport (PHL) and New York (JFK) are seasonal.

<p><b>NEW SERVICE</b></p> <p><b>American Airlines</b></p> 	DATE	NOVEMBER 3, 2018
	ROUTE	CHARLOTTE - SXM
	FREQUENCY	DAILY



*Hotel Update:*

## SONESTA OCEAN POINT RESORT

*Travel world is buzzing about one of the largest hotel properties on St. Maarten*

Sonesta Ocean Point Resort is offering an adults-only, limitless all-inclusive vacation experience on St. Maarten. Set in the most spectacular location with breathtaking views over Maho Bay, adjacent to Sonesta Maho Beach Resort, Casino & Spa, the 129 all-suite ultra-luxurious sits on the westernmost point of the island and features three exclusive pools including the Edge pool with cliff side beach, four bars and two restaurants. The resort features the signature Azul restaurant and other resort amenities such as 24-hour room service, state-of-the-art fitness center, an open-air wellness area and private cabanas.

Amenities are complemented by exemplary service from personalized concierges and Butler

service in the top 25 suite categories for extra comfort and next level luxury, all culminating in one of the most uniquely designed resorts in St. Maarten and the entire Caribbean.

Guests will have full access to all services and facilities at Sonesta Maho Beach Resort, Casino and Spa with five additional restaurants and bars, Serenity Spa with sauna and steam room, tour desk, sports courts, Casino Royale and more than 24,000 square-foot of brand new meeting and conference facilities.

The Sonesta Ocean Point is schedule to reopen on December 15, 2018. The Sonesta Maho Beach Resort is schedule to reopen on February 1, 2019

## SXM AIRPORT SHINES AT STUDY AND CAREER FAIR



The Princess Juliana International Airport (SXM) took center stage at the St. Maarten Study and Career fair on Tuesday October 30, 2018 at the Belair Community Center in Cay hill. The fair was hosted by the St. Maarten Study Committee. SXM Airport had a strong delegation that included representatives from the Operations Department, Human Resources, and the Rescue and Firefighting Departments. Also in attendance were the Corporate Communications and the CCTV Investigations Departments.

The students were shown videos of the Phase 1 Remediation Works at the terminal building, Phase 2 of the roof repairs and the temporary operations of the Arrivals and Departure pavilions. They were also treated to a live presentation by the SXM Airport's Rescue and Firefighting Officers, who showcased the importance of fire gear in the event of an emergency.

Most of the students were intrigued with the presentations of the CCTV and Operations Department staff. Staff of the Human Resources and Corporate Communications Departments gave the students information about a variety of career opportunities and major studying options for the future.

Corporate Travel to St. Maarten is about to return to a more relaxed setting as the Princess Juliana International Airport (SXM) prepares to upgrade its Fixed Based Operations (FBO).

The FBO is the facility which exclusively caters to the high-end travel operations. It offers a range of services for private jet customers, general aviation and crew. The existing facility is conveniently located to the West of the terminal building and was used temporarily for arriving passengers post-Irma.

The remodeling of the existing FBO will allow the jet-set traveler to move through the processing more efficiently and offers a more spacious area with a passport control, security point and customs. Modifications will also be made to the lounge for the luxury traveler. The new design now calls for a two-story building, as the FBO operators will also be housed on the premises. The FBO operators include ExecuJet and Arrindell Aviation by Signature N.V.

Sending "kudos to SXM Airport for pushing forward with this development," Matumi Shigemoto, General Manager, Arrindell Aviation by Signature Flight Support at SXM Airport said: "This new development of our current facilities of the FBO building is extremely welcome. It will



Rendering of the upgrade on the existing FBO building

## REMODELING FIXED BASED OPERATION TO BRING UPGRADES FOR THE LUXURY TRAVELER

give us (Princess Juliana International Airport and St. Maarten) a positive and much needed outlook on our seriousness of regaining our market share in the General Aviation business."

"Our customers and staff have been having very challenging experiences with our current condition post Hurricanes Irma and Maria and it's extremely important that we make progressive and positive steps in rebuilding our brand and

leadership role in the Caribbean," Shigemoto added.

He pointed to the fact that Puerto Rico, St. Kitts and Antigua have been enjoying the growth of their market share while we are still recovering. "But we need to bounce back and show that we are resilient and that we will be back stronger and better than we were before," he said.



Princess Juliana  
International Airport  
Operating Company N.V.

**On behalf of the Supervisory Board of Directors, Managing Board and Staff of the Princess Juliana International Airport, we would like to extend congratulatory remarks to the Air Traffic Controllers on International Day of the Air Traffic Controller.**

*Happy Air Traffic  
Controller Day*  
Saturday, October 20, 2018

# SXM AIRPORT EMPLOYEES CELEBRATE JOB ANNIVERSARIES



## SPECTACULAR LANDINGS AT SXM AIRPORT



### Concession Highlight: **THE GOUDA LIQUOR STORE**

The Gouda Liquor Store is not only for liquor lovers, but it also offers wine and cheese tasting and gourmet chocolates for its customers. The Gouda Liquor Store also adds

a cultural feature by offering Guavaberry liquor tasting. It is located in the Departure Pavilion.



Stuart Johnson, Minister of TEATT, (5th from L) with the one-millionth cruise passenger couple and others at the inaugural call of Carnival Horizon

## CARNIVAL HORIZON MAKES INAUGURAL CALL. ONE MILLIONTH CRUISE COUPLE TREATED TO ISLAND HOSPITALITY

Carnival Cruise Line's newest and largest class ship, Carnival Horizon, made its inaugural call to the destination recently, and is the first inaugural vessel for the 2018-2019 high cruise season. The Horizon carry's close to 5,000 cruise passengers and 1,470 crew.

During the inaugural call, the one-millionth cruise passenger couple were also onboard and honored for the milestone. The couple, Cheryl and Tim originates from Miami, Florida and have been visiting the island for more than 15-years with over 260 cruises under their belt.

Minister of Tourism Stuart A. Johnson, Port St. Maarten Supervisory Board and Management, Director of Tourism May-Ling Chun and representatives from the St. Maarten Tourist Bureau, St Maarten Chamber of Commerce & Industry,

Princess Juliana International Airport, WINAIR, Rainforest Adventures, Dutch St. Maarten Taxi Association, and Delisle Walwyn were all on hand for the celebratory port call.



The one-millionth cruise passenger couple receive their gift certificate from officials of Port St. Martin.

Carnival Horizon Captain Luigi de Angelis during the plaque exchange ceremony said Carnival guests love St. Maarten, adding that he was astonished of how quickly the destination has recovered; CCL was glad to have played a role in getting the island back on track to recovery, as St. Maarten is a preferred destination among Carnival cruise passengers.

The one-millionth cruise passenger couple were adorned with tokens of appreciation and gift certificates from several industry players. They said they were honored, blessed to be here, and very appreciative of the gifts and vowed to continue to be ambassadors for the island.

A CCL onboard representative stated that Carnival Cruise Lines loves St. Maarten due to its excellent docking facilities; and that guests have rated the destination high on safety during a recent survey. St. Maarten also scored the strongest where shore excursions are concerned surpassing other destinations in the northern and north eastern Caribbean.



### Concession Highlight: AUNT CLARA'S

Aunt Clara's is the only ice cream parlor in the Departure Pavillion. Selling a variety of the top ice cream brands... Aunt Clara is the name for quality and service.

### CONTACT INFORMATION

Corporate Communication  
Specialist Audrey St. Luce-Jack:  
E-mail: [ajack@sxmailport.com](mailto:ajack@sxmailport.com)



General (Temporary)  
Airport Offices  
T: +1 721 544 0626 or  
+1 721 544 1483

Human Resources  
T: +1 721 546 7506  
+1 721 546 7507