



Princess Juliana International Airport

THE SXM AIRPORT HORIZON

NEWSLETTER | JULY 2019

RECONSTRUCTION WORKSHOP "PACKAGE 2" KICKS OFF AT THE PRINCESS JULIANA INTERNATIONAL AIRPORT

The Managing Board of the Princess Juliana International Airport - SXM announced they would be sharing the notable \$100 million restoration plan during a week-long workshop with an internal core team to transform the hurricane damaged terminal building into a modern 21st century airport. The information was shared during the Reconstruction workshop of the "Package 2" operations, which kicked off at the former check-in area of the terminal building on June 10, through June 15, 2019. The airport is currently being operated from the "Package One" Temporary operations on the ground level.

This record investment is scheduled to get underway upon receipt of the funding by both the World Bank and the European Investment Bank (EIB) via a loan agreement. The workshop's curriculum entailed updates on the mold remediation process, an interior and exterior design scope, project review summary, project schedule and specifications review.

"What we have done is put together two teams, which includes internal employees, engineers which encompasses the Corgan company, which were contracted to design and lead the architectural works of the project," said Brian Mingo, CEO of SXM Airport. This historic investment to modernize the SXM Airport will not only ease travel through this major hub, but it will ensure our airport joins the ranks as one of the major terminals in the world. All administrative and design documents are in place to move full force ahead with this extensive process in due time."

"It took awhile because of the administrative procedures, funding, and arbitration proceedings

with the insurance company. It has been an uphill battle, but we are proud to say that we have reached to this point of today's kick off milestone and we are moving full speed ahead," declared the CEO.

"It's a great intake at this point to see that we are finalizing the project's design, whereby we will have the drawings upgraded from 90% to 100% completion," added Michel Hyman, COO of SXM Airport.

"I think this is the phase that we are anxiously looking forward to and I'm particularly elated to arrive at this milestone with our team and the Corgan company. This latest plan for the modernization of SXM Airport will build upon our efforts to improve this world-class facility and to enhance the traveler experience, following the reconstruction development," concluded Hyman.

The initiative supports the reconstruction of the passenger terminal facilities of the Princess Juliana International Airport to restore the airport's function and to improve its resilience to future hurricanes. The planned works will include, amongst others, the replacement of the passenger boarding bridges, entrance doors, partitions, counters, electrical and IT systems, baggage handling system and security installations. The new passenger facilities will feature state-of-the-art technological improvements and security enhancements.



Reconstruction Workshop at the former check-in area

The project further includes the remaining mold remediation and cleaning process of the passenger terminal, which was also executed prior to the "Package 1" Temporary Operations, before moving back operations from the Arrivals and Departure temporary pavilions into the ground floor of the terminal building on December 14, 2018.

The announcement also falls in line with the forthcoming revisions of the master plan for the redevelopment of the airport.

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A MESSAGE FROM THE CEO



Brian Mingo, CEO PJIAE

I am delighted to witness that St. Maarten is bouncing back even stronger than anticipated. Our team analyzed the passenger inbound for May 2019, which were close to 90% compared to 2016.

With only 30% of the total terminal facility available, we realize that this may lend to the discomfort of some of our passengers, staff and stakeholders. We foresee that this growth will continue, therefore the upcoming months will be crucial to continue optimizing and modifying the operations in a safe and secured way.

Our team and stakeholders are working diligently to ensure this is maintained, while interesting solutions and concepts are brought forward to further facilitate the passenger needs, thus improving the passenger experience.

Prior to the forecasted high season, we plan to add another section of the airport to better handle the surge in passengers. The design and procurement are also in full swing, and we've estimated an additional 250 - 350 seats for added comfort, prioritizing the efficiency of our passengers. This shows the complexity of our overall

objective, to rebuild an airport of the future, as we will be faced with an operation at full force.

I can't say it enough how proud I am to see our team and stakeholders managing the current situation with high spirits. I'm also aware of the impact on their families and would like to extend gratitude to those who've supported them during these demanding times.

Best Regards,

 PJIAE N.V.
 Brian Mingo
 Chief Executive Officer





Passengers returning to the SXM Airport terminal building after receiving full clearance from officials.

OPERATIONS RESUME TO NORMAL, FOLLOWING PASSENGER EVACUATION DUE TO SMOKE DETECTION

Passengers were requested to evacuate the terminal building, due to the wide-ranging sound of the evacuation notice on Tuesday July 9, 2019 at approximately 14:50pm.

Following reports of smoke which engulfed the Departure Screening Area, the Security Central immediately contacted the Airport Rescue and Firefighting Department (ARFF). The Airport Rescue and Firefighting Department immediately dispatched a unit to investigate the report.

The Island Government's Fire Department also carried out an assessment of the reported area. The cause of the smoke detection was later determined as an electrical defect to a micro-wave.

The alarm system was silenced at 14:56pm,

during the ongoing investigation. An "all clear-code green" was issued at approximately 15:19pm by the Airport Rescue and Firefighting department, who were also in consultation with the Island Government's Fire department.

As there was no further threat to the building, the passengers were asked to return to the terminal at 15:25pm.

On behalf of the Princess Juliana International Airport (SXM), we apologize for any inconvenience this may have caused.

The Managing Board would like to thank all the relevant departments that played a role in assisting with the matter.



NEW AIR SERVICE

interCaribbean

St. Maarten - Santo Domingo - Havana
St. Maarten - Santiago

July 19
 July 20
 as new route via Tortola

Passengers that live in St. Maarten / St. Martin can now travel to Central DR and Havana, Cuba.



(L-R) Christian Wasiela, Legal Counsel of SXM Airport, Ketty Paines, Manager of Passenger Experience Department, Emile van der Weerd, Executive Consultant of SXM Airport, Robert Brown, Manager of New Business Development of SXM Airport, Sheryl Peterson, Managing Director of Microtech, Jan Willem Wielkers, Manager of Microtech Pro and Damien Schmidt of New Business Development of SXM Airport.

PRINCESS JULIANA INTERNATIONAL AIRPORT- SXM TO LAUNCH HIGH-SPEED WI-FI AT "PACKAGE ONE" TEMPORARY OPERATIONS WITH MICROTECH PRO

Plans were already in the pipeline to implement a new Wi-Fi service before the devastation of Hurricane Irma in 2017, which then triggered more delays.

June 5, 2019.

"Once we had moved into the terminal building and out of the temporary Arrival and Departure Hall pavilions in December 2018, we felt it was time to accelerate the Wi-Fi plan." Mr. Brown further explained.

As Wi-Fi connectivity becomes increasingly important to the world-class travelers at the Princess Juliana International Airport – SXM, it was imperative for its' Chief Executive Officer, Brian Mingo to re-introduce the much anticipated service at the "Package One" temporary operations on the ground floor level. The service will be implemented at the end of September, and serves as an essential part of the company's Customer Experience Improvement Plan.

"With annual passenger numbers rising to greater levels, we anticipate that enhancing passenger satisfaction through this upgrade will further support the airport's future growth. We are proud to restore the technology at one of the busiest airports in the Caribbean and launch an user friendly, high-speed Wi-Fi that travelers can now expect," said Robert Brown, Manager of New Business Development during his opening statements at the press conference of the Wi-Fi signing agreement ceremony at the Puerta del Sol Plaza on Wednesday

Princess Juliana International Airport will introduce the high-speed Wi-Fi after collaborating with the local internet service provider, Microtech Pro who were officially awarded the contract, marking yet another milestone for the long standing airport.

The decision came after SXM Airport carefully assessed the prospective companies, while adhering to its' procurement policy. It was then determined that Microtech Pro will be the premier provider of content and advertiser-supported internet access.



SPECTACULAR LANDINGS: JETBLUE

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PHOTO COURTESY: DANIEL JEF

JOHNSON MEETS COPA CEO: FLIGHT FREQUENCY TO 4 WEEKLY IN DECEMBER

Chief Executive Officer of International Airline COPA, Pedro Hilebron announced during a meeting held at the headquarters in Panama last week with Tourism Minister Stuart Johnson, that the airline's four weekly flights will resume in the month of December 2019. Currently the flights are twice a week.

During the meeting, it was also disclosed that at present, COPA flights are running with 76% load factors. The figure shows that St. Maarten has an opportunity to improve and with the Copa Memorandum of Understanding and the campaign between Anguilla and St. Maarten, Johnson's plan is expected to increase destination awareness and visitors' arrival significantly over the next six months.

The airline's CEO was pleased that the Honorable Minister came to meet with the airline and updated him on the island's recovery as well as that of the surrounding hub islands. During the meeting Johnson further pledged his commitment to Copa Airlines. CEO Hilebron also provided an update on the airline's plans given the industry challenges with aircrafts and he has committed to the Copa/St. Maarten partnership.

"St. Maarten continues to make significant headway towards full restoration of our visitor arrival numbers, and this comes through continued dialogue with our international partners. Their trust in our destination is evidence that our product is amongst the best in the world," said Johnson on Sunday.

He said, "The Ministry of TEATT will continue to actively engage our international and local partners while at the same time ensuring that we do the work needed to restore our main gateway and bring our island back to its former glory."

During last week's meeting which included the Commercial Team from COPA Airlines Minister Johnson provided some updates on St. Maarten's



(L-R) Stuart Johnson, Minister of Tourism and Pedro Hilebron, Chief Executive Officer of International Airline COPA

reconstruction post-hurricane Irma in 2017. He told the airline top staffers that the Government of St. Maarten was especially grateful for the efforts COPA made in the aftermath of Hurricane Irma with relief flights for visitors.

Johnson told the airline reps, "The island has made significant progress based on the resilience and determination of its people. We are still busy with the restoration of the SXM Airport, and along with our hub partners and hotels, we have had significant increases in airlifts and visitor arrivals. This increase in numbers is to a large extent based on the fact that Princess Juliana International Airport now operates from inside the terminal building with a capacity of 1200 passengers during peak hours."

During the meeting, Johnson spoke at length

with the airline about the airport's recovery and improvement efforts. He explained that the roof of the terminal building has been completely restored to category five wind speed resistance. He said, "There are presently 36 Counters on the ground floor using the Common Use Terminal Equipment, (CUTE) system. The seating capacity for the section of the airport being used is presently at 620, and there are 14 concessionaires." Johnson told the COPA Representatives it was essential to note that the restoration of the terminal will be the main focus of Package 2 in Q3 of 2019 to Q2 of 2021 which will include four boarding bridges and upgrades to the baggage handling systems. In Package 3, Johnson explained that the airport would concentrate on US Preclearance in 2021 and the expansion of the Apron Parking.



PROJECTS AT SXM AIRPORT

Terminal Building Reconstruction:	Package 2 - Terminal Building reconstruction includes the following: Level -1 (basement) - Hold baggage screening area; Level 0 - Check-in area, Arrivals & inbound baggage area, meet & greet area, airline offices, food court and concession areas; Level 1 - Passenger security screening area, Departures, passenger boarding bridges, airline offices and concession areas; Level 2 - Airline and executive offices utility rooms.
Cargo Building:	Phase 1 repairs together with installation of new cladding and Phase 2 installation of new cladding onto the wall panels of the facade are completed.
Goddard Catering:	Goddard Catering will be relocated from the current airport location to the La Terrasse building of Sonesta Maho Resort. There will be a loading dock and truck parking area for this catering facilities.
Air Traffic Services Facility:	New Installation of the Training room. The works consist of the upgrading of the Fire suppression system.
FBO Renovation & Expansion Project:	Renovation of the west half of the ground floor for departing passengers and the east half of the ground floor for the arriving passengers; There will also be an expansion of the current Fixed Based Operations (FBO) with the construction of level 1 offices.
Rescue & Fire Fighting Building-New:	The newly proposed R&FF building will house five (5) crash tenders. The new design will be able to withstand 185 mph wind speeds.
Rescue & Fire Fighting Building- Repair of Current Operations:	Temporary repairs are ongoing for the damaged R&FF building.

AIRPORT SECURITY OFFICERS SWORN IN AS AUXILIARY POLICE

The Honorable Minister of Justice, Cornelius De Weever administered the oath to two (2) additional security officers of the Princess Juliana International Airport (SXM) that successfully completed the extra-ordinary police course (BAVPOL). The airport's employees were sworn in as Auxiliary police.

The swearing in ceremony was administered at the Justice Minister's office on July 12, 2019. Auxiliary police officers are law enforcement officers which are associated to the police department, as they may provide support to full-time

officers. During the brief ceremony, Supervisor of the Security Department,

Mr. Previn Hodge was sworn in once again after approximately 20 years. Hodge was a part of the first group of officers of the former Netherlands Antilles who was previously sworn in as an Auxiliary Police Officer (BAVPOL), however he had

to be sworn in again under the new Country status of St Maarten. Meanwhile, Security Officer Hosea Hicks was also sworn in after he had successfully completed and passed the BAVPOL course in June of 2016.



(l-r) Hosea Hicks, newly sworn in Auxiliary officer, Cornelius De Weever, Hon. Minister of Justice, Previn Hodge, newly sworn in Auxiliary officer,

COMING SOON



Curacao - St. Maarten

Mondays, Wednesdays,
Thursdays, Fridays and
Sundays



**CONTACT
INFORMATION**

Corporate Communication
Specialist Audrey St. Luce-Jack
E-mail: ajack@sxmairport.com

General Airport Offices
(Temporary)

T: +1 721 544 0622 or +1 721 544 1483

Human Resources
T: +1 721 546 7506
+1 721 546 7507



Princess Juliana
International Airport
Operating Company N.V.

On behalf of the Supervisory Board of
Directors, the Managing Board, and the Staff
of the Princess Juliana International Airport,
we would like to extend our heartfelt
condolences to the family and friends
of the late

Mr. Roger Ernel Jeffers

March 18, 1961 - July 11, 2019

Our thoughts and prayers are with his family,
and loved ones during this time of sorrow.

