



Princess Juliana International Airport

THE SXM AIRPORT HORIZON

NEWSLETTER | APRIL 2019

PJIAE PLEASSED WITH FINALIZATION OF ROOF REPAIR PROJECT

The roof repairs at the Princess Juliana International Airport, SXM are scheduled to be completed in May 2019. According to the official progress report from Project Manager Rob Noorman, Phase II of the roof repair works of the installation of the Riverclack roof sheeting is almost completed. The finishing works and installation of the five roof expansion joints are slated to be executed early May.

Phase III of the roof repairs consists of the installation of the bullnoses and soffits along the perimeter of the roof and are scheduled to be finalised by the end of May. The Contractor commenced with the installation of an additional support system for the soffits in the second week of March and the first bullnoses were installed early April. The Phase I works were completed last year July, which included the removal of the remnants of the old roof, subsequent repairs and the installation of a waterproofing layer.

The Riverclack roof panel is specially made for the SXM airport. The standard width of the Riverclack panel is 0.55 m, but due to the required strengthening of the roof, the width has been reduced to 0.39m.



Roof repairs at the Princess Juliana International Airport (SXM) in progress.

Ballast Nedam was awarded the contract to carry out the roof repair works which commenced in March 2018. A total of thirty (30) employees were contracted to work on the project, fifteen (15) of which were locally employed. It will be recalled that the roof of the terminal building, which measures 17,000 square meters was severely damaged by hurricanes Irma, Maria and Jose in September 2017. This has rendered the Terminal unusable till July 2018. From August to December 2018 the remediation and the temporary operations works (Package 1) were executed. The scheduled opening of the terminal building groundfloor for the temporary operations was achieved on 14 December 2018.

The Management Board has since been doing its utmost best to ensure that the economic pillar of St. Maarten is safeguarded. The completion of the roof repair project in May will mark another

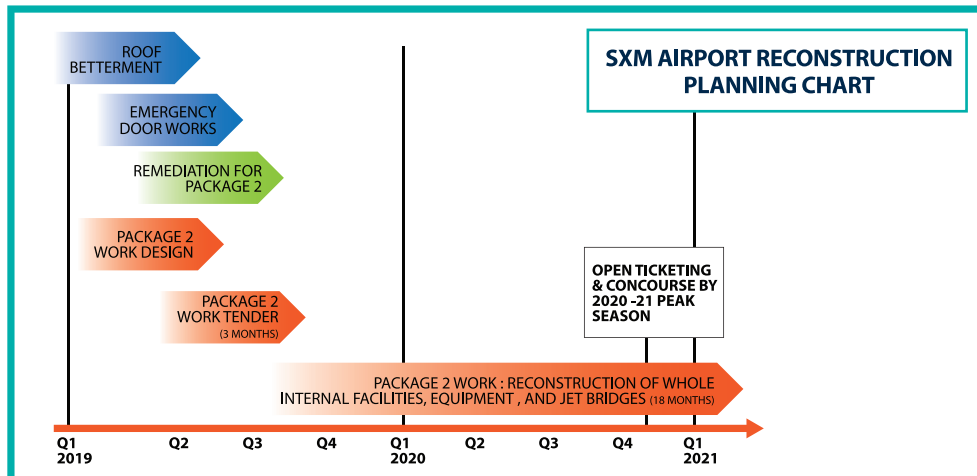
important milestone in the journey back to full recovery and rehabilitation of the airport, just a month before the start of yet another Atlantic Hurricane Season.



FILE PHOTO

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Brian Mingo, CEO PJIAE

First of all, I would like to thank all our partners, stakeholders, and our own PJIAE staff members for the tremendous efforts to keep the airport operational during the last period. As CEO after 90 days, I must begin by making this written introduction to all of you.

My start was a very challenging one with our airport finding itself having to juggle its cashflow to meet its obligations head-on. Our Executive Management team is not yet completed as we are still in pursuit of a much-needed Chief Financial Officer (CFO), which did not make it easier.

Nevertheless, we have made significant progress

A MESSAGE FROM THE CEO

with moving our operations back into the main terminal (Package 1 – Temporary Operations), a job well done! We also made great progress on the Strategic Recovery Plan, the negotiations between the World Bank, and the European Investment bank. Together with members of government and the Recovery, Reconstruction and Resilience Trust Fund (SXM TF) we are designing the best possible loan structure for PJIAE. Over the upcoming weeks we expect to close the negotiations which enables us to begin the tender process for the Package 2. Furthermore, the overall reconstruction of the terminal building is scheduled for August 2019. Our team is spending extra attention on the planning structure to ensure the deliverables are in line with our expectations.

Some weeks ago, a meeting in New York was held between PJIAE bondholders and several stakeholders from St. Maarten and the Netherlands, which is looking “positive and optimistic”, with all parties looking forward to getting “St. Maarten’s Airport,” back on its feet..

THE NEXT STEPS.

The primary focus will be to improve the passenger experience and partnership with our valuable concessionaires, partners and employees. I am aware that there are some challenging working conditions, therefore together with my team we will come up with solutions to improve and better

this situation.

OUR PASSENGERS, CONCESSIONAIRES AND ALL OUR PARTNERS AND STAKEHOLDERS.

We all have the responsibility to ensure that our customers have the best experience in the safest way (Safety & Quality). We have made a great step forward in achieving the basic needs of our passengers and concessionaires with the migration into the Package One – Temporary Operations of the terminal building in December 2018. Over the coming months we will present and implement our plans, fine-tuning the process to better the passenger journey, our concessionaire management approach and the relationships with our key stakeholders.

I want to stress that the above is not possible without your continuous involvement. Therefore, again I want to thank you for your endless support and the guidance you gave me over the last months.

Best Regards,

 PJIAE N.V.
 Brian Mingo
 Chief Executive Officer

SXM AIRPORT EMERGENCY EVACUATION DRILL DEEMED A SUCCESS

Following the activation of the fire alarm system, both passengers and the airport community were instructed to evacuate the Princess Juliana International Airport (SXM) via the general evacuation announcement at exactly at 9:02 am on Wednesday March 27, 2019. This procedure served as part of the airport's emergency evacuation drill exercise during which everyone successfully vacated the terminal building on the land-side and air-side. Leading the project was the Rescue and Firefighting Department (R&FF). The objective of the exercise was to test the quality of SXM Airport's Package One Evacuation Plan and to evaluate the processes during an evacuation.

According to the Chief of the Rescue and Firefighting Department, Manilo Penijn, "the exercise was to test the specific functions relating to the emergency response capabilities of the Princess Juliana International Airport emergency preparedness. The management levels which were tested included the Strategic, Tactical and Operational." The R&FF Chief said there were several passengers in the check-in hall, while



The airport community and passengers vacating the SXM Airport, following the general evacuation announcement.

others were busy on their electronic devices and/or attempting to have something to eat.

Employees of the various establishments were busy going about their daily business as usual. "Then suddenly the fire alarm signal was activated, with the alarm details verified at the Fire Alarm Control Panel," Immediately after, the general evacuation announcement began to be heard throughout the terminal building.

Mass evacuation by all within the terminal can be seen taking place" the R&FF Chief concluded. The exercise was successfully completed in cooperation with the Princess Juliana International Airport Emergency Preparedness Committee. Serving as evaluators were the Island Government Fire and the Quality Assurance Departments. The Managing Board would like to thank all members of the staff who played a role in the execution of the emergency evacuation drill.

Congratulations

On behalf of the Supervisory Board of Directors; Managing Board and Staff of the Princess Juliana International Airport, we would like to extend congratulatory remarks on the milestone of the reconstruction of the New WINAIR main office.

SAINT MARTIN / SINT MAARTEN ANNUAL REGIONAL TRADESHOW

St. Martin MAARDIC ST. MAARTEN AHSM SINTA

SMART CONFERENCE

SAVE THE DATES

MAY 21 - 23, 2019



SAINT MARTIN / SINT MAARTEN ANNUAL REGIONAL TRADESHOW



The Saint Martin / Sint Maarten Annual Regional Tradeshow (SMART) 2019 is to provide 15 different speakers, workshops and masterclasses, as to assist the Northeastern Caribbean tourism sector with an overview of the latest developments in tourism. Innovations from both sides of the island, the Caribbean, the United States and Europe will be highlighted in a parallel track to the many business meetings going on during SMART.

It was decided in 2018 by the four SMART partners L'Association des Hoteliers de Saint Martin, Saint Martin Tourism Office, in conjunction with the Sint Maarten Tourist Bureau and St. Maarten Hospitality & Trade Association, that innovation should be a key theme to facilitate the best possible comeback of the destination.

FIRST SMART CONFERENCE SPEAKERS ANNOUNCED

Managers and entrepreneurs are offered expert workshops on how to further improve their operations. Topics will be amongst others on social media strategy,

deployment of technology, revenue management, the importance of customer reviews, occupancy strategies and customer engagement, increasing customer satisfaction, digital marketing trends and economic & environmental practices – (the value of being a 'Green' business in the Caribbean.)

Workshops from abroad will be provided by amongst others North American companies like Avvio, Flip.to, STR, TravelClick and TripAdvisor. Caribbean innovations will come amongst others from BookSXM, Caribious, InspireFocus and ShowMeCaribbean. Experts like EPIC and hospitality institutions will provide insights on how to make operations more sustainable. Each workshop will take place twice a day, giving

delegates more chances and space in their SMART-agenda to attend the workshops of their interest.

The tradeshow will be held on the 21st to 23rd of May 2019 at the Sonesta Maho Beach Resort Casino and Spa. We are expecting numerous Tour Operators, Travel Agents, Travel Writers and Event Planners from the US, Canada, Europe, Latin America and the Caribbean to attend this important event. In previous years, SMART featured suppliers from Anguilla, Antigua, Aruba, Barbados, Barbuda, British Virgin Islands, Curaçao, Dominica, Guadeloupe, Montserrat, Saba, St. Eustatius, St. Barthelemy, St. Kitts & Nevis and St. Maarten-St. Martin.

Interested companies can take up contact with the SMART project office at events@shta.com or call +1 721-542-0108. More information can be found at shta.com/SMART or visit the Facebook page at facebook.com/smartsintmaarten.

SPECTACULAR JETBLUE LANDING AT SXM AIRPORT FOR APRIL 2019



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PHOTO COURTESY: AMBIENT DIGITAL SERVICES

FLIGHT	FLIGHT DAY	FLIGHT DATE	DEPART	ARRIVE	STD	STA	CAPACITY	TKT
JY0542	Monday	06 May '19	SXM	EIS	17:00	17:45	18	7
JY0531	Friday	10 May '19	EIS	SXM	09:30	10:15	18	7
JY0541	Friday	10 May '19	EIS	SXM	15:45	16:30	18	5
Y0542	Friday	10 May '19	SXM	EIS	17:00	17:45	18	4
JY0531	Monday	20 May '19	EIS	SXM	09:30	10:15	18	4
JY0542	Monday	20 May '19	SXM	EIS	17:00	17:45	18	3
JY0531	Monday	27 May '19	EIS	SXM	09:30	10:15	18	2
JY0531	Friday	31 May '19	EIS	SXM	09:30	10:15	18	3

The interCaribbean airlines resumed flights to Tortola from the Princess Juliana International Airport (SXM) as of April 15, 2019 (EIS-SXM-EIS).

The flight operations will be four times a week on Monday's and Friday's. See schedule for detailed information and further bookings.



SXM AIRPORT HOSTS DOMINOES TOURNAMENT

The Windwards Islands Bank dominoes team were deemed successful as the overall winners of The First Annual Dominoes Tournament as organized by the Sporting Club Foundation. The fundraising tournament was held on March 30 and 31, at the Gumbs Place on Backstreet, St. Maarten.

The proceeds will go towards the local funding of the 25 Anniversary of the Airport Slam Games, on October 23 through 27, 2019 in Curacao. The Airport Slam Games will be hosted by the Curacao Airport Sporting Club and feature professionals from the islands of Aruba, Curacao, Suriname and St. Maarten. The Airport Slam Games will feature sports like volleyball, indoor soccer, softball, dominoes and shooting. "The social meet-up was created to fuse culture, sports and friendship between the airports. The participants tend to also use the tournament to discuss how each airport runs its operations and trade ideas," said President, Evans Marsham.

Managing Director of W.I.B, Derek Downes with the President of the PJIAE Sporting Club Foundation, Evans Marsham.

It is customary to have a large turnout from the management and staff of the Princess Juliana International Airport, as it is also a great time to unwind and network via this platform.

SXM AIRPORT SUMMER SCHEDULE 2019 Wide & Narrow Body Aircraft

AIRLINE	FLT. NR	ORIGIN CITY	FINAL CITY	IN	OUT	ACFT	CAP	SU	MO	TU	WE	TH	FR	SA
AIR CARAIBES														
TX	520/527	PARIS	PARIS	14:15	19:30	A 330	315				X			
TX	520/527	PARIS	PARIS	14:15	19:30	A 330	315						X	
TX	520/527	PARIS	PARIS	14:15	19:30	A 330	315			X				
TX	520/527	PARIS	PARIS	14:15	19:30	A 330	315			X				
AIR FRANCE														
AF	498/499	PARIS	PARIS	13:35	15:45	A 343	278		X			X		X
AF	498/499	PARIS	PARIS	13:35	15:45	A 332	208				X			
AF	498/499	PARIS	PARIS	13:35	15:45	A 343	278		X	X				X
AMERICAN AIRLINES														
AA	1596	NEW YORK	NEW YORK	11:22	13:48	B757	185	X	X	X	X	X	X	X
AA	1753/866	CHARLOTTE	CHARLOTTE	13:20	14:25	A 319	124	X	X	X	X	X	X	X
AA	2219	MIAMI	MIAMI	15:13	16:08	B 757	185	X	X	X	X	X	X	X
AA	1714	CHARLOTTE	CHARLOTTE	11:35	12:40	A 319	124						X	1
AA	518	PHILADELPHIA	PHILADELPHIA	13:01	14:45	A 319	124	X	X	X	X	X	X	X
AA	518	PHILADELPHIA	PHILADELPHIA	13:01	14:45	A 319	124						X	1
AA	1376/2486	MIAMI	MIAMI	20:34	8:00	B 737	160	X	X	X	X	X	X	X

... continues on page 5

AIRLINE	FLT. NR	ORIGIN CITY	FINAL CITY	IN	OUT	ACFT	CAP	SU	MO	TU	WE	TH	FR	SA
AMERICAN AIRLINES														
AA	867	CHARLOTTE	CHARLOTTE	15:15	16:20	A 319	124	X	X		X	X	X	X
CARIBBEAN AIRLINES														
BW	456	PORT OF SPAIN	KINGSTON	9:25	10:20	B 737	154				X		X	X
BW	457	KINGSTON	PORT OF SPAIN	17:15	18:10	B 737	154				X		X	X
COPA AIRLINES														
CM	133/134	PANAMA CITY	PANAMA CITY	11:26	12:26	B 737	160			X				X
CM	133/134	PANAMA CITY	PANAMA CITY	11:26	12:26	B 737	160				X			X
DELTA AIRLINES														
DL	908/919	ATLANTA	ATLANTA	13:56	14:55	B 757	180	X	X	X	X	X	X	X
DL	908/919	ATLANTA	ATLANTA	14:00	15:10	B 757	180	X	X	X	X	X	X	X
DL	461/300	NEW YORK	NEW YORK	12:55	14:00	B 757	180	X	X	X	X	X	X	X
DL	461/300	NEW YORK	NEW YORK	12:52	14:22	B 757	180	X	X	X	X	X	X	X
JETBLUE AIRWAYS														
B6	787/788	NEW YORK	NEW YORK	11:34	12:34	A320	150	X	X	X	X	X	X	
B6	77/78	NEW YORK	NEW YORK	11:58	12:58	A320	150							X
B6	1487/1488	NEW YORK	NEW YORK	14:58	16:01	A320	150							X
B6	2761/2760	FT LAUDERDALE	FT LAUDERDALE	13:57	14:57	A320	150	X	X	X	X	X	X	X
B6	2761/2760	FT LAUDERDALE	FT LAUDERDALE	14:05	15:05	A320	150	X	X	X	X	X	X	X
B6	787/788	NEW YORK	NEW YORK	15:13	16:16	A320	150							X
B6	2761/2760	FT LAUDERDALE	FT LAUDERDALE	13:04	14:05	A320	150	X	X	X	X	X	X	X
B6	787/788	NEW YORK	NEW YORK	13:05	14:05	A320	150			X		X		
B6	787/788	NEW YORK	NEW YORK	13:12	14:12	A320	150	X	X		X		X	X
B6	1487/1488	NEW YORK	NEW YORK	15:47	17:00	A320	150							X
B6	2761/2760	FT LAUDERDALE	FT LAUDERDALE	10:14	11:14	A320	150	X	X	X	X	X	X	X
B6	787/788	NEW YORK	NEW YORK	12:45	13:45	A320	150	X	X	X	X	X	X	X
KLM														
KL	789	AMSTERDAM	CURACAO/AMSTERDAM	15:25	16:25	A 332	268	X			X			
KL	789	AMSTERDAM	CURACAO/AMSTERDAM	15:25	16:25	A 332	268	X			X		X	
SPIRIT AIRLINES														
NK	100/101	FT LAUDERDALE	FT LAUDERDALE	13:50	14:50	A 321	178							X
NK	100/101	FT LAUDERDALE	FT LAUDERDALE	14:10	15:10	A 321	178		X		X			X
NK	100/101	FT LAUDERDALE	FT LAUDERDALE	13:50	14:50	A 321	178		X		X			X
NK	100/101	FT LAUDERDALE	FT LAUDERDALE	13:50	14:50	A 321	178							X
UNITED AIRLINES														
UA	1629/1677	NEW JERSEY	NEW JERSEY	12:45	13:30	B738	124	X						X
UA	1439/1741	DULLES INTL	DULLES INTL	12:27	13:24	B738	124							X
UA	1629/1677	NEW JERSEY	NEW JERSEY	12:45	13:30	B738	124		X	X	X	X	X	
UA	1671/1744	CHICAGO	CHICAGO	13:48	14:38	B738	124							X
UA	1671/1744	CHICAGO	CHICAGO	12:27	13:24	B737	124							
UA	1629/1677	NEW JERSEY	NEW JERSEY	12:45	13:30	B738	124							X
WESTJET														
WS	2652/ 2653	TORONTO	TORONTO	13:50	14:45	B737	168					X		
WS	2652/ 2653	TORONTO	TORONTO	13:50	14:45	B737	168	X						
WS	2652/ 2653	TORONTO	TORONTO	13:55	14:45	B737	168					X		
WS	2652/ 2653	TORONTO	TORONTO	13:55	14:45	B737	168	X						
WS	2652/ 2653	TORONTO	TORONTO	13:53	14:45	B737	168	X						
AIR TRANSAT														
TS	218/ 219	TORONTO	TORONTO	11:15	12:15	B737	189							
TS	288/289	MONTREAL	MONTREAL	15:00	16:00	B737	189							
AIR CENTURY														
Y2	1244/1245	SANTO DOMINGO	SANTO DOMINGO	17:20	18:05	CRJ200	50	X	X		X		X	
SUNWING														
WG	764/9764	MONTREAL	CANCUN	12:40	13:50	B 737	189					X		
WG	762/9763	TORONTO	TORONTO	15:10	16:20	B 737	189					X		
WG	764/765	MONTREAL	MONTREAL	12:40	14:00	B 737	189					X		
WG	762/763	TORONTO	TORONTO	15:20	16:25	B 737	189					X		
WG	762/763	TORONTO	TORONTO	15:15	16:20	B 737	189					X		
WG	764/765	MONTREAL	MONTREAL	12:45	14:00	B 737	189					X		



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FRONT ROW - CENTER Michel Hyman, Chief Operations Officer, SXM Airport, Cornelius De Weever, Honorable Minister of Justice, **BACK ROW - CENTER** Elsidro Sint Jago, Acting Security Manager and Floyd Skeete, Section Head of Investigations and Liaison accompanied by the newly sworn in Auxiliary Police Officers.

JUSTICE MINISTER SWEARS IN AIRPORT SECURITY OFFICERS AS AUXILIARY POLICE

The Honorable Minister of Justice, Cornelius De Weever administered the oath to 12 security officers of the Princess Juliana International Airport (SXM) that successfully completed the extra-ordinary police course (BAVPOL). They were sworn in as Auxiliary Police at the Council of Ministers Hall on March 20, 2019.

Among the new Auxiliary Police was the Acting Security Manager, Elsidro Sint Jago and the Section Head of Investigations and Liaison, Floyd Skeete. Auxiliary police officers are law enforcement officers who are attached to the Police Department and may provide support to full-time officers.

Chief Operations Officer, COO, Michel Hyman and

the Director of Operations Division, Lloyd Hinds both attended the swearing in ceremony to show support for the security staff.

“The security officers were elated to be sworn in as Auxiliary Police officers. Executing their tasks with more authority at one of our main entry points should increase our sense of security as well. I have asked them to execute their responsibilities with respect and integrity in the overall benefit of St. Maarten,” disclosed the Honorable Minister of Justice, Cornelius De Weever.

Speaking on behalf of the group, the Acting Security Manager of the Princess Juliana Interna-

tional Airport (SXM), Elsidro St. Jago said: “There was much anticipation for the long-awaited swearing in ceremony, since we had successfully completed the BAVPOL course in 2016. Although it took some time, we are grateful to the SXM Airport’s Managing Board for their support and guidance. As we are now given the authority to act as Auxiliary Police officers, we intend to carry this out with pride”.

The Justice team is currently assisting the Airport’ Security department in efforts to schedule two additional officers to be sworn in after March 29th. 2019.

NEW AIR SERVICE



Starting June 2, 2019
Fort Lauderdale - St. Maarten

Mondays, Wednesdays and Saturdays