



Princess Juliana International Airport

THE SXM AIRPORT HORIZON

NEWSLETTER | OCTOBER 2020

WINAIR PILOT ROGER HODGE TO RETIRE AFTER 30 YEARS LOGGED OVER 20,000 HOURS ON THE TWIN OTTER

"I've flown His Royal Highness of the Netherlands, King Willem-Alexander, Her Royal Highness, Princess Beatrix, David Letterman and NFL football athletes," pilot, Roger Hodge modestly proclaimed.

Reflecting on his impending retirement after flying for the national carrier since February 4, 1990, Roger Hodge sentimentally pronounces the milestone as "bittersweet". Mr. Hodge will officially retire from the aviation company on October 23, 2020. The Windward Islands Airways International N.V. (WINAIR), is a government-owned airline based in Sint Maarten which was founded in 1961 by Georges Greaux. It has a fleet of seven aircraft serving ten destinations and has provided air transportation in the Caribbean for more than 55 years.

Before Roger Hodge became a pilot, his brother, the late Chairman of the Supervisory Board of Directors of the Princess Juliana International Airport, Michel Hodge encouraged him to attend his college at the F.I.T. Aviation at Florida Tech in



1976. The university specialized in aviation operations from ground school, air traffic control to simulation and flight instruction. It was there he learned the very best in aviation education for a future pilot who aspired to achieve distinction and excellence as a professional aviator.

During a recent interview with Mr. Hodge and the SXM Airport Horizon Newsletter, he disclosed that after he graduated, he started flying as a flight instructor in the United States of America, to build his hours. He was reminiscence of flying with some of the local aviators like Edwin Hodge, Kenneth Richardson, Rene Frederick and Alphonso Matthew, but he regrets never getting the opportunity to fly with the well-known aviation pioneer, Jose Dormoy. Jose Dormoy was one of WINAIR's first official pilots which was honored for his dedication and years of service.

Mr. Hodge shared that he hopes that one day WINAIR can spread its wings much further and add larger and faster aircrafts to the fleet but everything happens in due time and he is proud to be a part of an aviation company that has come a long way as the national carrier.

After having flown to the neighboring islands Saba, St. Eustatius, St. Barths, Nevis, St. Kitts and Antigua systematically for a period of years, Hodge particularly favored flying in and out of Saba and St. Barth's. The heightened level of difficulty caused by the approaches and take-offs intrigued him immeasurably. The pilot is especially gratified by the on-time departure and arrival records that they have honored for both the passengers and airline affiliates.



Pilot Roger Hodge, standing next to a Windward Islands Airways International N.V. aircraft

When asked about his views on the current operations of the Princess Juliana International Airport (PJIAE N.V.), Mr. Roger recalls the SXM Airport as was one of the nicest airports in the Caribbean, citing that he would like to see it become more improved than the pre-hurricane Irma status.

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“We were headed in the right direction and if it weren’t for the destructive Hurricane Irma in September 2017, PJIAE would’ve soared higher than before. I think that they tend to do a heck of a job with what they have, and the Operations can be described as a carefully planned clockwork,” Roger Hodge says.

He cheerily recollects working with the current Chief Operations Officer of the Princess Juliana International Airport, Michel Hyman as he began his aviation journey in 1993. “We grew up at the airport and he started to work five years

after I begun to fly. I’ve had nothing but good moments with him professionally in the flight industry and I will use this opportunity to extend more power to him during this upcoming reconstruction period and to keep up the good work.”

Hodge says his personal legacy would showcase that he was also highly regarded by the Windward Islands Airways International N.V. (WINAIR) and the St. Maarten Civil Aviation Authority for his training skills and he is happy that the other pilots and passengers had full confidence in his flying. Mr. Roger Hodge have logged over 20,000 hours on the Twin Otter.



MIGUELA GUMBS APPOINTED AS MANAGER OF THE HUMAN RESOURCES DEPARTMENT AT PJIAE

“Happy employees mean a happy product and happy customers,” so says an enthused Miguela Gumbs who is the newest addition to the Human Resources Department at the Princess Juliana International Airport Operating Company N.V. (PJIAE). Gumbs successfully attained the position of Human Resources Manager and commenced her role on October 1, 2020. She joins an energetic HR team in advancing forward to guide over 270 employees of the PJIAE N.V. in Human Resource Management.

In an invited comment, Miguela Gumbs told the SXM Airport Horizon newsletter that she initially left her homeland of Sint Maarten some 25 years ago to further her studies and acquire knowledge and understanding of an alternative environment in the Netherlands.

In the Netherlands, functioning in sectors like Marketing and Human Resources at the British American Tobacco company for over a period of 15 years, Ms. Gumbs progressively worked her way over to Change Management, whereby she established a concentrated focus and passion for the fundamentals of change management and had the opportunity to learn and grow from renown HR managers and Change experts.

“In my earlier years working in the marketing department, we were mainly focused on marketing our products outside of the organization to

the customer which is logical, however with a new introduction to Change Management department I learned you can also market your company and its image inside the establishment and hence, personnel could become even more committed and proud of the product they are making or service they are providing. This would also translate into going the extra mile even when not expected to and realizing that by contributing to daily operations everyone makes a difference. I also relished in assisting and coaching employees to work in teams, thinking out of the box, motivating the staff and helping them align with the company’s strategic objectives such as Operational Excellence and Lean Management. I like to bring companies through a transition and help to them to achieve their objectives and success with the help of their employees,” divulged the HR expert.

Ms. Gumbs was also awarded positions whereby she managed a small payroll company which was responsible for the payment of 800 plus employees. In her last function in the Netherlands before immigrating to Saba, Ms. Gumbs worked for an insurance broker that handled coverage of major cargo ships that maneuvered specifically in international waters. There she set up the entire HR Department before she left to her new adventure in the Caribbean.

In 2017, Miguela Gumbs was up for a new



Miguela Gumbs, newly appointed Manager of HR

challenge and decided to return home to see what she could offer to Sint Maarten with her knowledge and experience in Human Resources Management. But it was the Government of Saba that presented the opportune role and spiked her attention through its HR objectives of further professionalizing HR throughout the organization. Over a period of three (3) years, Gumbs, in her role as Head of HRM department has advised the Executive Council of Saba and managers on various personnel related affairs and developed a tailored Leadership and Management Development Program in combination with setting the groundwork for a learning culture within the government apparatus of the Public Entity Saba. Gumbs is particularly proud of her years working for the Public Entity Saba and what she has left behind, whereby new HR policies and procedures have been introduced and aligned according to the BES laws. Personnel management has also been brought to a higher level with a learning environment for all civil servants.

FAQS

FREQUENTLY ASKED QUESTIONS ABOUT THE AIRPORT
TERMINAL RECONSTRUCTION PROJECT "PACKAGE 2"

PROJECT COST: US\$ 107 M.

US\$50 M. EUROPEAN INVESTMENT
BANK & US\$50 M. SINT MAARTEN TRUST
FUND

US\$7 M OF PJIAE FUNDS
TOWARD PROJECT

OCT. 2020 - START OF THE MOLD
REMEDICATION, SURFACE
DECONTAMINATION, DISMANTLING
AND REMOVAL PROCESS

OCT. 2020 - WASTE DISPOSAL
MANAGEMENT PROCESS

APR. 20, 2021 - START OF AIRPORT TERMINAL
RECONSTRUCTION PROJECT

FEB. 2023 - COMPLETION OF THE AIRPORT
TERMINAL RECONSTRUCTION PROJECT



SXM
Princess Juliana
International Airport

The Terminal Building area covers approximately 30,000 m². This project will take place in a phased execution approach as the terminal must remain open and fully functional throughout the reconstruction period. The anticipated execution period is twenty-two (22) months.



Princess Juliana
International Airport



NRPB
NATIONAL RECOVERY
PROGRAM BUREAU

SINT MAARTEN TRUST FUND



Government of the Netherlands



THE WORLD BANK

#rebuildrecoverreinventsxm

www.sxmairport.com (click the reconstruction tab)

www.nrpbsxm.org (click the projects tab)





Rebuild



Recover



Reinvent

forward **TOGETHER**



COMING SOON 2023



SINT MAARTEN TRUST FUND



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Working in a transparent and uniformed way creates clarity and understanding for all. Ms. Gumbs has now made the step and joined the PJIAE family and did not leave the managers of her former employer empty handed, after her departure she has developed a comprehensive manual in the form of a Management Toolkit, which would assist all managers to further carry out their role. The Management Toolkit includes information on, among other things, HR policies

such as sick leave management, onboarding and offboarding (from hire to retire), as well as documentation of the various trainings such as project management, time management, leadership and integrity and effective communication.

The step from commercial to the public sector and then back to the commercial sector Ms. Gumbs explained that: "I've always had a fascination with the aviation industry, but never had a real opportunity in my earlier years to work for PJIAE.

I can remember driving to the Airport just to experience the spectacular landings by major airlines such as KLM, Air France, and many more. Growing up in the Cole Bay residential area near the Airport, I would always pause with fascination whenever a large aircraft flew overhead. I'm happy to finally have the unique opportunity to work in the aviation sector, and as a bonus at the airport that I've always admired and been proud of" Miguela Gumbs concluded.



L - R : Reporter of SXM Daily News, Valerie van Putten, COO, Michel Hyman, Project Director, Mirto Breell, CEO, Brian Mingo and Director of the National Recovery Project Bureau, Claret Connor during media briefing.

MEDIA CAMPAIGN ON THE AIRPORT TERMINAL RECONSTRUCTION PROJECT KICKS OFF WITH THE PJIAE MANAGING BOARD, PROJECT DIRECTOR AND THE NRPB DIRECTOR

With over 75 years of aviation-based services from the Princess Juliana International Airport (SXM), the organization has underwent several undertakings like the Runway End Safety Area project (RESA), Flamingo Apron Project, Airfield Lighting Project, Air Traffic Control/Radar Facility, Departure Hall Renovation and the migration from the old to the new Terminal Building project.

Today, SXM Airport is preparing immensely for yet another renovation overhaul, as the Airport Terminal Reconstruction Project "Package 2" is set to commence in April 2021 with a completion timeline in February 2023.

In a series of interviews for the Media Campaign on the renovation project, a delegation of the PJIAE Managing Board members, CEO, Brian Mingo and COO, Michel Hyman joined the Project Director, Mirto Breell and the National Recovery Project Bureau Director, Claret Connor to better inform the masses about the latest venture of the PJIAE N.V.

The media campaign was arranged by the Corporate Communications department to have those that represent the backbone of project express their assurance of having it realized in due time.

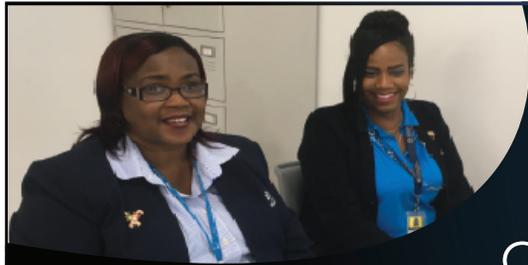
During the collaborative interview, there was a recap of the aftermath of the Hurricane Irma of 2017 and the transition to the temporary operations of the Arrivals and Departure halls in the pavilions and back to the Terminal Building. The panelists also spoke about the project funders like the Trust Fund and European Investment Bank (EIB), the World Bank who serves as the fund managers and the implementing agency which is the National Recovery Project Bureau. Announcements were also made about the start of the Mold Remediation and the Waste Disposal which will go into effect in the last quarter of 2020.

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COVID-19 PREVENTION STARS

Collective Prevention Services Staff, **CPS**, assisting with the testing of the passengers at the Princess Juliana International Airport



Princess Juliana International Airport

PASSENGER EXPERIENCE DEPARTMENT

COVID - 19 **HOTLINE: 9777**



SINT MAARTEN COVID-19 TRAVEL ADVISORY TRAVEL ENTRY REQUIREMENTS

Last Update: Sep 15 2020. This Advisory is subject to changes as time progresses to ensure that the experience on St. Maarten is positive and the risks remain at a minimum.




TESTING PRIOR TO TRAVEL
 Passengers are required to take a COVID-19 PCR test and receive negative results within 120 hours prior to departure. Incorrect type of tests are subject to retesting on site at the airport (US\$ 125) Children under the age of 10 are exempt from testing.



FACIAL COVERING
 All arriving and departing passengers are required to wear a face mask inside the airport at all times.



HEALTH SCREENING
 Mandatory temperature checks upon arrival. Passengers may be subject to temperature screening.*



HEALTH DECLARATION FORM AND HEALTH INSURANCE
 Please complete questionnaire on www.stmaartenentry.com
 The contents of this questionnaire are strictly confidential and are intended for official use by the Government of St. Maarten for the purpose of screening persons travelling to the island for health and safety purposes. Travelers with destination Sint Maarten are required to have health insurance coverage. This does not apply to transit passengers. Additional travel insurance covering COVID-19 related expenses is strongly recommended.

AIRPORT SAFETY MEASURES



SXM Airport Additional Travel Safety Measures:
RESTRICTED ACCESS
 The airport will be limited to passengers and employees only.



SXM Airport Additional Travel Safety Measures:
INCREASED SANITATION
 Increased sanitation and disinfection of all areas with human contact and transmission.



SXM Airport Additional Travel Safety Measures:
PROTECTIVE WEAR
 SXM Airport personnel with direct contact with visitors are required to wear Personal Protective Equipment (PPEs).



Ministry of Tourism, Economic Affairs, Transport & Telecommunication

* The type of COVID-19 testing and entry requirements may be subject to change based on the recommendations of the Ministry of Public Health, Social Development and Labor.



PJIAE HIGH LEVEL ORGANIZATIONAL STRUCTURE

FOR THE PRINCESS JULIANA INTERNATIONAL HOLDING, THE SUPERVISORY BOARD OF DIRECTORS AND MANAGEMENT BOARD



SBOD



MANAGING BOARD



COO Division
Operations, Security,
Rescue and Firefighting Department,
Electrical Maintenance Department,
Facility Maintenance Department,
Air Traffic Services

CEO Division
Projects, Planning and Systems,
Compliance Department, Audit,
Human Resources, ITT, Risk Assurance,
Corporate Communications,
Quality Assurance Department,
Legal, Commercial Departments

CFO Division
Accounting and Reporting
Statistics

FLIGHT SCHEDULE

AS ISSUED BY THE OPERATIONAL DEPARTMENT OF THE PRINCESS JULIANA INTERNATIONAL AIRPORT (SXM)

AIRLINE	FLT. NR	ORIGIN CITY	FINAL CITY	START DATE	END DATE	TIME IN	TIME OUT	ACFT	CAP	MC	TU	WE	TH	FR	SA	SU
AIR FRANCE																
AF	498/499	PARIS	PARIS	September 1, 2020	October 11, 2020	13:15	15:45	A332	208	X				X	X	
AF	498/499	PARIS	PARIS	October 12, 2020	October 25, 2020	13:15	15:45	A332	208	X	X			X	X	X
AMERICAN AIRLINES																
AA	2478	CHARLOTTE	CHARLOTTE	October 3, 2020	October 3, 2020	13:15	14:06	A 319	150							X
AA	2478	CHARLOTTE	CHARLOTTE	October 10, 2020	October 24, 2020	13:44	14:40	A 319	150							X
AA	1136	MIAMI	MIAMI	October 1, 2020	October 5, 2020	13:42	14:41	A 319	150	X			X	X	X	X
AA	1136	MIAMI	MIAMI	October 8, 2020	October 18, 2020	13:32	14:41	B 737	160	X			X	X	X	X
AA	1136	MIAMI	MIAMI	October 19, 2020	October 26, 2020	13:42	14:41	A 319	150	X						
AA	1136	MIAMI	MIAMI	October 22, 2020	October 31, 2020	13:32	14:41	B 737	160				X	X	X	X
JETBLUE AIRWAYS																
B6	787/788	NEW YORK	NEW YORK	October 3, 2020	October 30, 2020	11:17	12:30	A320	150							X
B6	787/788	NEW YORK	NEW YORK	October 31, 2020	October 31, 2020	14:55	16:17	A320	150							X
B6	2781/2760	FORT LAUDERDALE	FORT LAUDERDALE	October 3, 2020	October 30, 2020	13:30	14:30	A320	150							X
B6	2781/2760	FORT LAUDERDALE	FORT LAUDERDALE	October 31, 2020	October 31, 2020	13:35	14:35	A320	150							X
B6	1877/1878	BOSTON	BOSTON	October 27, 2020	October 27, 2020	16:29	17:30	A320	150	X						
B6	1877/1878	BOSTON	BOSTON	October 31, 2020	October 31, 2020	10:10	11:35	A321	161							X
KLM																
KL	775	AMSTERDAM	AMSTERDAM	September 1, 2020	October 23, 2020	15:00	16:10	A332	262		X				X	
SPIRIT AIRLINES																
NK	100/101	FORT LAUDERDALE	FORT LAUDERDALE	September 12, 2020	October 23, 2020	13:50	14:50	A320	170							X
UNITED AIRLINES																
UA	1629/1677	NEWARK	NEWARK	October 3, 2020	October 24, 2020	12:57	13:55	B 737	124							X
UA	1629/1677	NEWARK	NEWARK	October 31, 2020	October 31, 2020	12:57	13:55	B 737	124							X



Princess Juliana International Airport

INFORMATION SUBJECT TO CHANGE

SPECTACULAR LANDINGS:



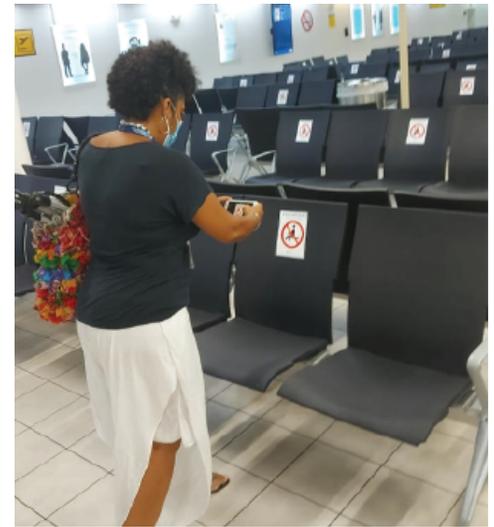
#spectacularlandingsawaits

PHOTO COURTESY: AMBIENT DIGITAL SERVICES

INSTAGRAM VLOGGER VISITS PRINCESS JULIANA INTERNATIONAL AIRPORT

“The Traveling Island Girl” was invited to the SXM Airport to highlight our ongoing COVID-19 Prevention and Mitigation measures. The popular vlogger produced and edited an interactive video entitled “What’s it like to travel to and from Sint Maarten – A look inside St. Maarten’s Airport”. Riselle told the Corporate Communication Department that the production is a part of the “Local’s guide to Sint Maarten” vlog series.

During the walk-through of the facilities, “The Traveling Island Girl” was treated to a cocktail at the SXM Airport’s Hurricane Bar, as she gained insight into the current operations with an interview from the Manager of the Operations Department, Emile Levons and Corporate Communication Specialist, Audrey St. Luce – Jack. To view, visit her IG page at Traveling Island Girl.



On behalf of the board, management and staff of the SXM Airport

Happy Air Traffic Controller Day

October 20, 2020

SXM Princess Juliana International Airport

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#rebuildrecoverreinventsxm
#spectacularlandingsawaits

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Princess Juliana International Airport

SXM AIRPORT EMPLOYEES CELEBRATING JOB ANNIVERSARIES

30



IVON EUSON
30 Years of Service
Operations Department

25



AURILLIO BALY
25 Years of Service
Air Traffic Controller

25



LYDIA HERNANDEZ
25 Years of Service
Security Department

25



ELSIDRO ST. JAGO
25 Years of Service
Head of Security Guards

25



SANDRO YORK
25 Years of Service
Rescue & Firefighting Service

25



MAURISCIO WEBSTER
25 Years of Service
Rescue & Firefighting Service

25



MANILO PENIJN
25 Years of Service
Manager
Rescue & Firefighting Service

25



GERALD BAPTISTE
25 Years of Service
Rescue & Firefighting Service

25



JOEL WILSON
25 Years of Service
Security Department

SXM AIRPORT EMPLOYEES CELEBRATING JOB ANNIVERSARIES

25



ROBERTO RICHARDSON
25 Years of Service
Rescue & Firefighting Service

25



JAIME DE JESUS PENA
25 Years of Service
Facilities Maintenance

25



DELICIA BLAIR
25 Years of Service
Security Department

25



ROBERT ARNAUD
25 Years of Service
Security Department

25



GLENSON YORK
25 Years of Service
Rescue & Firefighting Service



Princess Juliana
International Airport

On behalf of the Board, Management and Staff of
the SXM Airport

HAPPY SECURITY DAY

OCTOBER 14, 2020



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