

*We are hiring*  
Join our team!

## Airport Operations Manager - Airside

**PJIAE N.V.** (Princess Juliana International Airport) is restructuring its operations management team at PJIAE, and as a result, we are splitting the current Operations Manager role into two distinct positions: Operations Manager - Airside and Operations Manager - Landside. We are now recruiting an **Operations Manager - Airside** to oversee the efficient and safe operations of the airside area at PJIAE.

### RESPONSIBILITIES

- Oversee and coordinate airside operations, such as aircraft parking, ground handling, baggage handling, aircraft loading, and fueling activities.
- Collaborate with stakeholders, including airline partners and ground handling agencies, to ensure efficient turnaround times and operational standards.
- Maintain compliance with local, national, and international regulations governing airside operations, safety procedures, and security protocols.
- Develop and implement operational procedures, guidelines, and policies to enhance efficiency and productivity.
- Ensure the timely maintenance and repair of airside infrastructure and equipment.
- Monitor performance through data analysis, identify trends, and implement strategies for operational improvement.
- Lead and develop a team of airside operations staff.
- Participate in emergency response planning and ensure preparedness for contingencies or incidents.

### REQUIREMENTS

- Bachelor's degree in Aviation Management, Operations Management, or a related field (or equivalent work experience).
- Proven experience in airside operations management within the aviation industry, preferably at an international airport.
- Strong knowledge of aviation regulations, safety procedures, and security protocols.
- Must have understanding and knowledge of annex 14 guidelines.
- Excellent leadership and people management skills, with the ability to inspire and motivate a diverse team.
- Exceptional problem-solving and decision-making abilities, with a strong focus on operational efficiency and customer satisfaction.
- Excellent communication and interpersonal skills, with the ability to effectively collaborate with internal and external stakeholders.
- Proactive and detail-oriented, with the ability to multitask and prioritize tasks in a fast-paced environment.
- Proficiency in relevant software applications and systems used in airside operations.
- Able to function in stressful work environment.

### HOW TO APPLY

If you are passionate about aviation, possess a strong operational mindset, and thrive in a challenging environment, we would love to hear from you. To apply for the Operations Manager - Airside position, please submit your resume and a cover letter outlining your relevant experience and why you are the ideal candidate for this role. Email your application to [career@sxmairport.com](mailto:career@sxmairport.com). Please include "Operations Manager Application Airside application" in the subject line.

Application deadline **April 15, 2024, or until vacancy has been filled.**

**"Nurturing Ambition, Unleashing Potential: SXM Airport - Where Local Talent Thrives!"**

